# Plant optimisation

IBAU HAMBURG develops specific, cost-effective solutions for a higher degree of utilisation of your facility, based on existing components.

## Maximisation by modernisation

- We update your facility to the latest technical standards
- We increase the efficiency of your facility
- We adapt your facility to a new field of application

We offer you the possibility of prolonging the service life of your facility and of increasing its efficiency and availability in close cooperation with you and our service technicians.

## **Training courses**

IBAU HAMBURG has developed an individual training course for you.

## **Individual training**

These training courses comprise the following contents:

- Operation and maintenance
- Repair and revision
- Process engineering contexts

We structure the contents of the training courses to match your specific facility.

Regular training of your operating and maintenance staff guarantees a high degree of efficiency of your facility.



## **Conclusion**

For you as a customer, IBAU HAMBURG is a professional and reliable partner, who ensures the productivity and efficiency of your facility. Our service, which is specially developed to meet your requirements, takes every possible step to keep your facility technically up-to-date. We take pleasure in sharing our know-how, which we have constantly continued to increase for more than 40 years, with our customers. In close cooperation with you, our service team develops individual solutions for your requirements.







IBAU HAMBURG is certified according to ISO 9001 and BS OHSAS 18001. Additionally our service personnel is certified according to SCC 017.

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# **SERVICE**

# More than just spare parts:

Inspections
Revisions/repairs
Plant optimisation
Training
Hotline

# Spare parts service

IBAU HAMBURG guarantees the reliable and optimal supply of spare and wear parts based on the extensive IBAU spare parts warehouse!

## The real just-in-time solution!

Optimal spare parts service also includes a high level of flexibility, competent advice and spare parts packages tailored to your facility (such as for commissioning or for a 2-year period of operation).

IBAU genuine spare parts continue to develop, they are adapted to the latest technical requirements and are therefore always up-to-date.

Only genuine spare parts from IBAU HAMBURG can guarantee optimal productivity of the components and of the facility as a whole.





# **Inspections**

IBAU HAMBURG will be pleased to prepare a detailed inspection schedule for your entire facility or only for individual IBAU Components. The inspection is performed by qualified IBAU Service technicians who establish the current ACTUAL condition of your facility/components.

### Prevention is better than repair

- Visual inspection of all relevant spare parts and wear parts
- Functional test
- Plant optimisation
- Check of the existing spare parts stock
- Detailed inspection report

# **Revisions/repairs**

IBAU service technicians are available at any time if any damage should occur to the facility or any components.

With their extensive specialised knowledge, they perform repair and overhaul work reliably and quickly, from small components through to the entire facility.

# **Troubleshooting**

Our I BAU Service technicians are available worldwide for any kinds of problems with your facility, be they of electrical, hydraulic or mechanical nature.

## Wherever and whenever you need us

We help you with the comprehensive fault analysis, the repair of the facility and the avoidance of future malfunctions. Furthermore, we check your system for potential optimisation measures.

#### Hotline

We offer you a 24-hour service hotline:

#### +49 (0)2522-30-371

Service technicians who will help or advise you with fault analysis or any other problems are available on the hotline 365 days a year.

